



CANCELLATION & REFUNDS

SPORTING EVENTS
2016



CANCELLATION & REFUNDS POLICY

1. All deposits are non-refundable.
2. Cancellations must be made in writing and will not be effective until TRAVEL & SPORTS AUSTRALIA (also mentioned as TASA) receive written notification. You will receive a cancellation invoice from us acknowledging receipt of your cancellation.
3. If payments are not received by the due date, your reservations will be cancelled and your deposits/payments will not be refunded.
4. All cancellations received 45 days or more prior to departure: deposit and 50% of tour cost per person is non-refundable. All cancellations received within 45 days to departure of travel: totally non-refundable unless otherwise specified.
5. The above cancellation fees are in addition to any cancellation fees which may be levied by third party suppliers. Supplier fees can also be up to 100% of the cost of the booking, regardless of whether travel has commenced. Where we incur any liability from a supplier cancellation fee for any booking you change/ cancel, you agree to indemnify us for that fee. Any residual refund originating from a cancelled booking will only be made once all supplier and cancellation fees have been recovered.
6. Most packages do not allow name changes or transfers. Please check with one of our staff if your package allows name changes or can be transferred to a new passenger.
7. In the event of cancellation or postponement of an event the TASA will not be responsible for the cancellation of the event, nor can we guarantee a full refund. Travel Insurance is recommended to cover you for such loss.
8. TASA or its third party reserve the right either before or during the tour to refuse to carry or accommodate any client which it reasonably considers, in the best interests of all participants in the tour, to be unsuitable by reason of physical or mental condition or unruly behaviour.
9. TASA reserve the right to cancel tours at any time prior to the departure date in which case any deposit or other payments made on account of the tour shall be refunded to the client subject to TASA receiving refunds from third party providers .i.e. accommodation, meals, tickets.
10. TASA does not accept any liability whatsoever for injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by any event which are beyond its control including, but not limited to, war, civil disturbance, fire, floods, acts of Government or of any other authorities, accident to or failure of machinery or equipment or industrial.